



Yaskawa Solectria Solar is America's leading manufacturer of high power photovoltaic inverters for solar applications. Join a driven and innovative team working in a fast paced and challenging high technology environment. Let your talent fuel one of the nation's fastest growing industries. We offer an excellent benefit package, the ability to work with cutting edge technology, and room for professional growth and career advancement within the company. Yaskawa Solectria Solar is an Equal Opportunity Employer. Qualified candidates should send their resume and a detailed cover letter to: hr@solren.com

POSITION DESCRIPTION

TITLE: Field Service Technician
LOCATION: Lawrence, MA
SUPERVISOR: Customer Service Manager
CLASSIFICATION: Non-Exempt, full-time
REFERENCE: CS-2017-203

DUTIES:

1. Extensive travel to Customer Locations as needed to troubleshoot, repair, test, evaluate or provide commissioning support on Solectria Renewables products.
2. Work in the office when not traveling to provide telephone support to Customers, Installers and End Users as needed to support products.
3. After hours telephone support call coverage as needed.
4. Provide training to Installers, Electricians and Third party service providers.
5. Maintain detailed records of repairs performed.
6. Complete service reports in a timely manner.
7. Assist with evaluation of new products.
8. Maintain spare parts inventory, test equipment and tools.
9. Other related duties as assigned.

REQUIREMENTS:

Skills/Knowledge/Abilities:

1. Experience with high voltage and power electronics preferred.
2. Hands-on experience with inverters and/or Solar PV systems and installations preferred.
3. Knowledge of the electric utility system and utility-interactive inverters.
4. A high level of initiative and a proactive nature, good communication and presentation skills and strong organizational and time management skills.
5. Knowledge of PC operating system and TCP/IP protocols.
6. Ability to use diagnostic software and communication programs.
7. Field service experience preferred.
8. Safety and quality oriented, customer-oriented.
9. Travel and a valid passport are required.
10. Ability to lift up to 80 lbs.
11. Work in indoor and outdoor areas and all climates.
12. May stand for long periods of time and in confined space.

Education/Certification:

1. AAEE preferred and a minimum of 3-5 years related experience is required.

