YASKAWA
SOLECTRIA SOLAR

APPLICATION NOTE:

SOLRENVIEW MONITORING QUICK START GUIDE

March 29, 2024

Before activating the SolrenView monitoring service, please do the following steps first:

☐ Purchase the SolrenView Monitoring Service. This is the subscription to enable Solrenview, a web-based production monitoring service. (Please make sure you receive the 6 digits Solectria sales order number).

☐ Purchase the ENC-G5 Network Card. This should to be installed in the wiring box or an external enclosure and is required to report data from the inverter.

☐ Provide the ENC-G5 with Internet access via Ethernet cable or SIM chip (ENC-C510 or ENC-C532)

After completing these steps, activate the SolrenView Monitoring Service. To do so, complete the SolrenView Order Form online: https://www.solectria.com/products/monitoring/solrenview-order-form/

- Now that you have already purchased the monitoring subscription, please answer "yes" on the 1st question

Have you purchased a SolrenView Monitoring Subscription Service from your Distributor – Req.

Yes

- Then input the 6 digit Solectria Sales order number (SO#). Please contact the distributor from whom the monitoring was purchased for this information.

Please provide the 6 digit Solectria Sales Order #. This is required and acts as a proof of purchase.

Sales Order # – Req.

- Please input all the PV DC System size information including complete model number and model wattage in the DC Panel Information section.

Quantity – Req.

Model – Req.

Watts DC – Req.

- Under years of service, please select the monitoring service purchased (5 or 10) in years.

  Years of Service – Req.

  5 Year

- Finally, under hardware details, please make sure to input **ALL** inverter's models, AC voltage and most importantly the serial number for each inverter.

  Hardware Details – Req. Please Include Inverter Model, AC Voltage and Inverter Serial Number

- Upon completing and submitting the SolrenView Order Form online, the Solectria team will start building the monitoring site and reach out when the process has been completed.

  - To setup the ENC-G5 and daisy chain the inverters, please follow the instructions on our Quick Guide for ENC-G5. You can find this document online:
    Solectria.com → Documentation → Installation & Operation Manuals/Guides → ENC-G5 Quick Start Guide (pdf)

  - To setup and operate SolrenView web-based monitoring please follow the instructions on SolrenView™ Web-Based Monitoring. You can find this document online:
    Solectria.com → Documentation → Installation & Operation Manuals/Guides → SolrenView™ Web-Based Monitoring Manual (pdf)

  - If your monitoring portal has a message stating pending, off line or not created, please contact technical support.

Solectria Technical Support (https://www.solectria.com/trainings/support/)
The team is available to help between the hours of 8:30am to 6:00pm (EST) Mon-Fri.

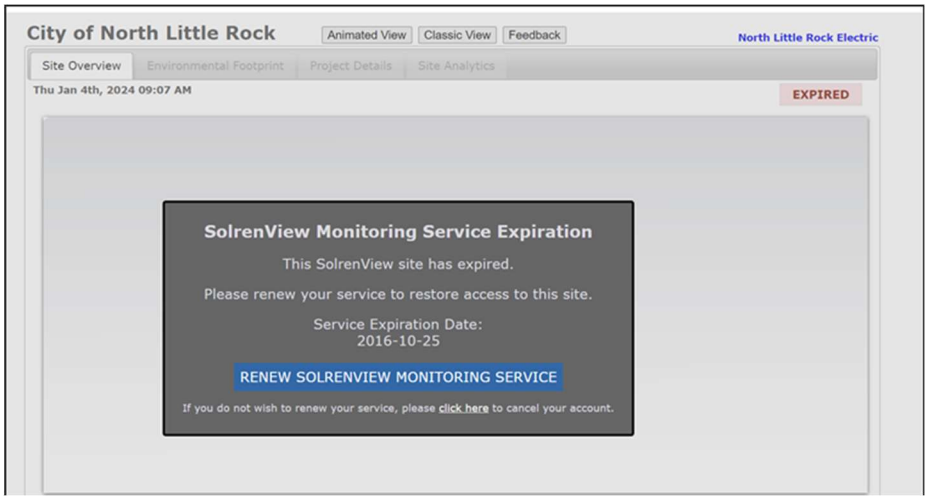
- Call 978-683-9700, prompt #2 and then prompt #5.
- Or email support@solectria.com
- For questions regarding the SolrenView Monitoring service contact monitoring@solectria.com

SOLERNVIEW MONITORING RENEWAL GUIDE

January 31, 2024

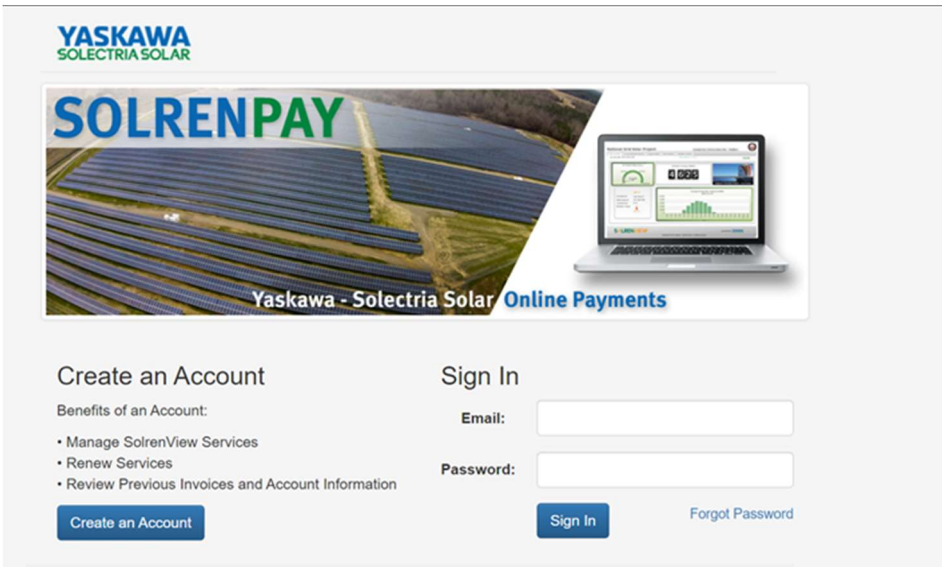
Log on to www.solrenview.com and pull up the site.

1. If the site is expired, this screen will show.

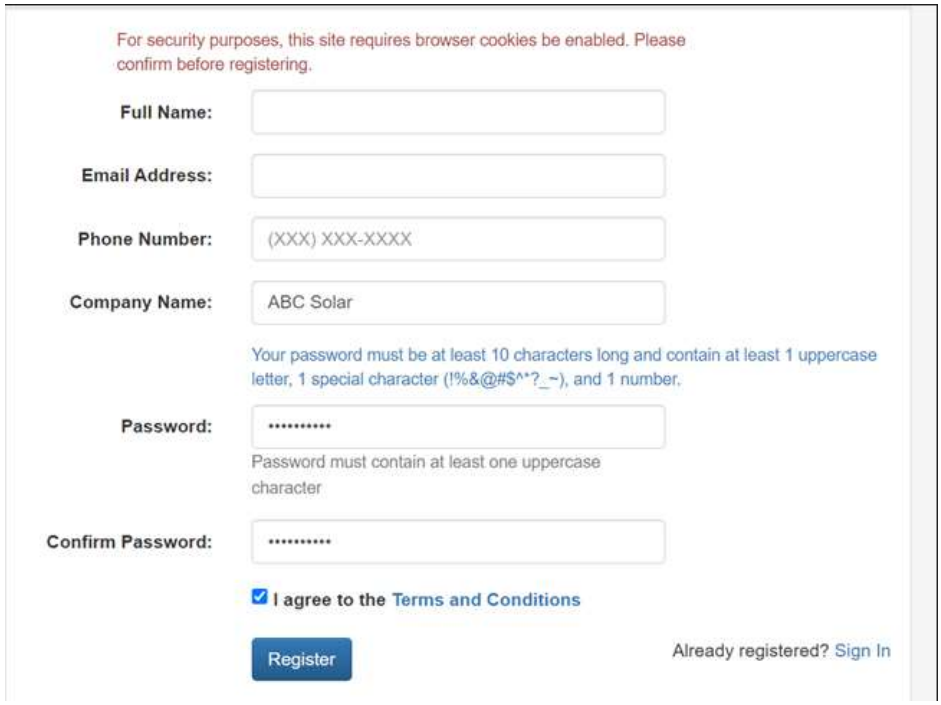


2. Then click on the blue highlighted bar - **PLEASE LOGIN TO SOLRENPAY TO RENEW**

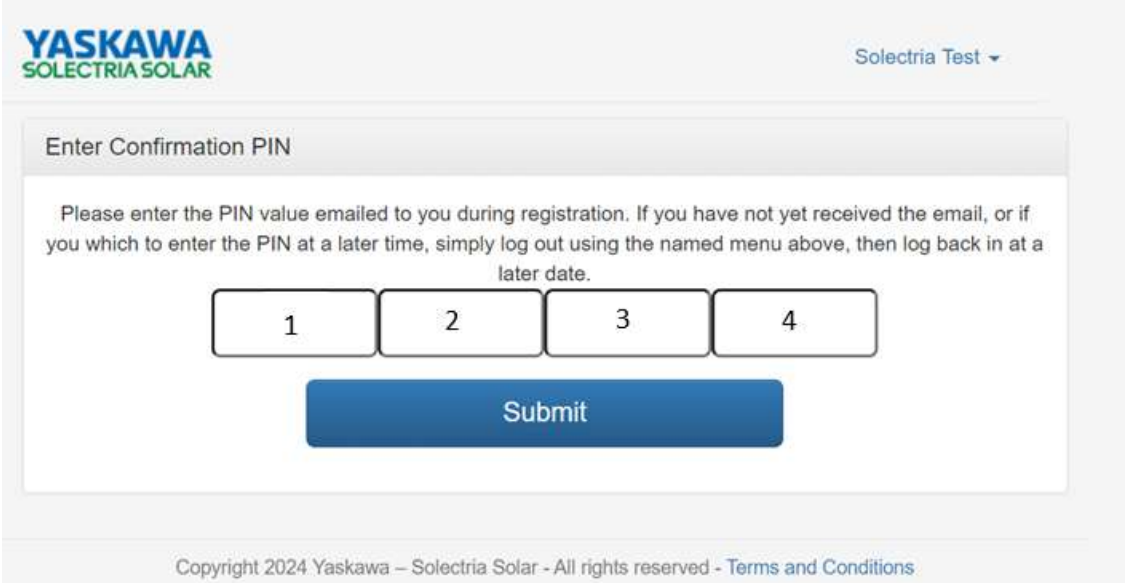
3. The next screen is a login screen. Please enter the login information or new users can click on **Create an Account**.



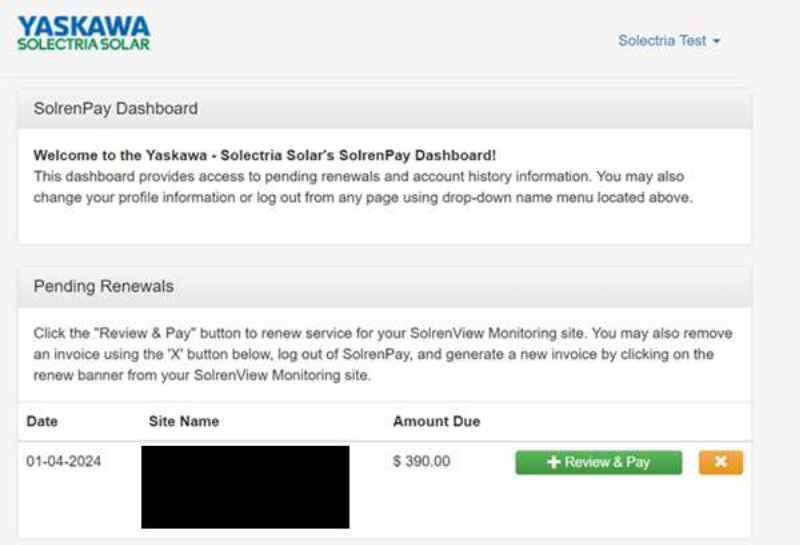
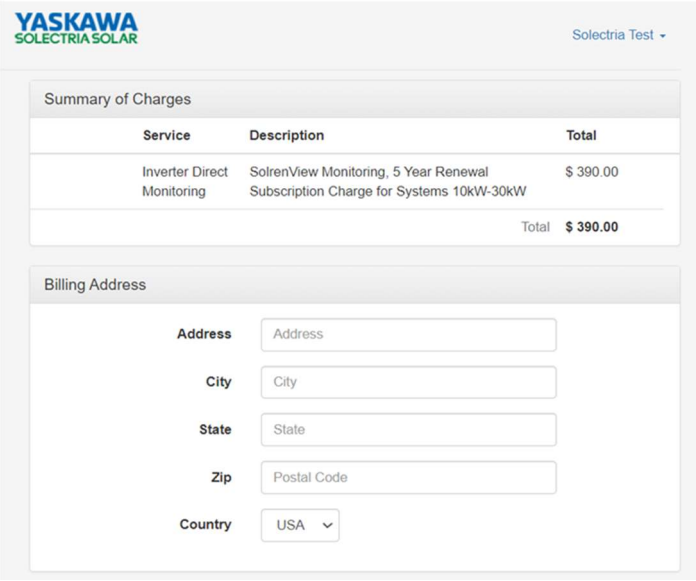
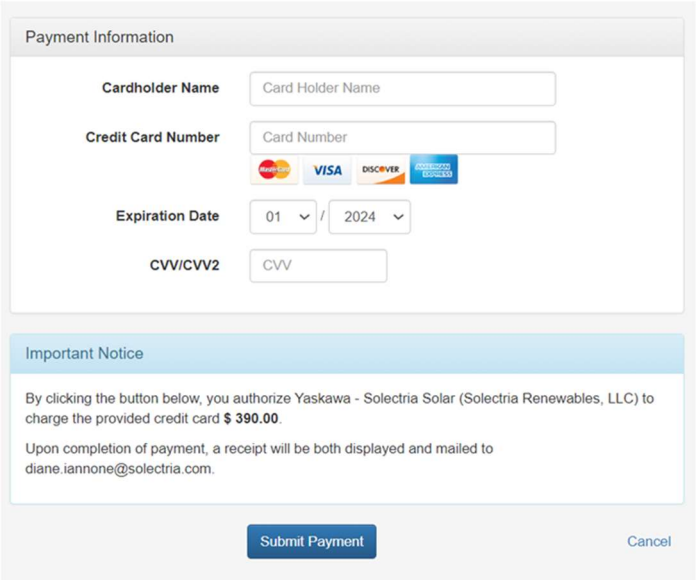
4. To create an account, fill out the form and click **Register**.



5. An email with a PIN will be sent to the registered email address. Enter it on the screen below and click **Submit**.



6. Next is the screen to review and pay - click on the green **+Review & Pay**



7. Enter the credit card information and click **Submit Payment** – An invoice will be sent to the email address linked to the account.