

Phone Menu Navigation

1-800-YASKAWA (927-5292)

Menu 1
Sales
Order Entry

Menu 1
Inside Sales

Menu 2
Aftermarket
Legacy
Part Sales

Menu 2
Technical Support & Field Service

Menu 1 - Drives

Menu 1 – AAON Installed Drives

Menu 2 – HVAC Drives

Menu 3 – iQpump Drives

Menu 4 – All Other Drives

Menu 2 - Motion

Menu 1 - Motion Controller

Menu 2 - Servos not in CNC

Menu 3 - All Servos in CNC

Menu 3 - CNC

Menu 4 - Field Service

Menu 5 - Solectria

Menu 3
Product
Repair

Menu 4
Product
Training

Menu 5
Engineered
Systems Group Ohio

Menu 1
Technical Support

Menu 2
Inside Sales & Repair

Menu 6
Credit &
Collections

Menu 7
Solectria

Menu 1
Sales

Menu 2
Tech Support

Menu 3
Returns & RMA

Menu 4
Field Service &
Aftermarket Parts

Menu 8
Dial by Name
Directory

Menu 0
Yaskawa
Operator

If on hold in a queue, press # for options:

Press 1 to leave a voice message.

Press 2 to leave a phone number and receive a callback without losing your place in line.

Press 3 to continue waiting for the next available agent.

Press * to be routed to the Yaskawa main menu.

***After-Hours EMERGENCY support (5:30pm to 7am CST)**

1-800-YASKAWA (927-5292), dial 2

Remain on the line until an operator answers the call and takes your information.

You should receive a callback from our on-call Engineer within 30 minutes.